BURTON | WESTEN | KOWALSKI

# PSYCHOLOGY

FIFTH AUSTRALIAN AND NEW ZEALAND EDITION





# **PSychology** FIFTH AUSTRALIAN AND NEW ZEALAND EDITION

Lorelle Burton Drew Westen Robin Kowalski



Fifth edition published 2019 by John Wiley & Sons Australia, Ltd 42 McDougall Street, Milton Qld 4064

First edition published 2006 Second edition published 2009 Third edition published 2012 Fourth edition published 2015

Typeset in 10/12pt Times LT Std

Australian edition © John Wiley & Sons, Ltd 2006, 2009, 2012, 2015, 2019

Authorised adaption of *Psychology, 4th edition*, published by John Wiley & Sons, Inc., New York, United States of America. © 2005 in the United States of America by John Wiley & Sons, Inc. All rights reserved.

The moral rights of the authors have been asserted.

#### **Reproduction and Communication for educational purposes**

The Australian *Copyright Act 1968* (the Act) allows a maximum of one chapter or 10% of the pages of this work or — where this work is divided into chapters — one chapter, whichever is the greater, to be reproduced and/or communicated by any educational institution for its educational purposes provided that the educational institution (or the body that administers it) has given a remuneration notice to Copyright Agency Limited (CAL).

#### **Reproduction and Communication for other purposes**

Except as permitted under the Act (for example, a fair dealing for the purposes of study, research, criticism or review), no part of this book may be reproduced, stored in a retrieval system, communicated or transmitted in any form or by any means without prior written permission. All inquiries should be made to the publisher.

The authors and publisher would like to thank the copyright holders, organisations and individuals for the permission to reproduce copyright material in this book.

Every effort has been made to trace the ownership of copyright material. Information that will enable the publisher to rectify any error or omission in subsequent editions will be welcome. In such cases, please contact the Permissions Section of John Wiley & Sons Australia, Ltd.

Cover image: © davidf / Getty Images

Typeset in India by Aptara

Printed in Singapore by Markono Print Media Pte Ltd

10 9 8 7 6 5 4 3 2 1

# BRIEF CONTENTS

Preface xii Features of this edition xv About the authors xviii How to use this text xx

1. Psychology: the study of mental processes and behaviour 1

2. Research methods in psychology 61

2S. Statistical principles in psychological research 118

3. Biological bases of mental life and behaviour 135

4. Sensation and perception 201

5. Consciousness 291

6. Learning 355

7. Memory 413

8. Thought and language 483

9. Intelligence 557

10. Motivation and emotion 613

11. Personality 704

12. Physical and cognitive development 781

13. Social development 853

14. Health, stress and coping 937

15. Psychological disorders 1029

16. Treatment of psychological disorders 1116

17. Attitudes and social cognition 1185

18. Interpersonal processes 1262

19. Cross-cultural and indigenous psychology 1335

Appendix 1428 Name index 1436 Subject index 1492

# CONTENTS

Preface xii Features of this edition xv About the authors xviii How to use this text xx

# CHAPTER 1

# Psychology: the study of mental processes and behaviour 1

1.1 Psychology and positive psychology 5 1.2 The boundaries and borders of psychology 6 1.3 History of psychology 8 Philosophical roots of psychological questions 8 From philosophical speculation to scientific investigation 10 1.4 Perspectives in psychology 12 The psychodynamic perspective 13 The behaviourist perspective 16 The humanistic perspective 19 The cognitive perspective 21 The evolutionary perspective 25 1.5 Psychology in Australia and New Zealand 34 Education and training to become a psychologist 34 Major subdisciplines in psychology 36 Professional associations for psychologists 40 Careers in psychology 41 1.6 How to study effectively 43 Developing effective time management skills 43 Setting a study schedule 45 Becoming an active learner 45 Successfully completing assignments 47 Effectively preparing for exams 47 Summary 51 Key terms 52 Review questions 54 Discussion questions 54 Application questions 55 Websites 55 References 55 Acknowledgements 59

# CHAPTER 2

# Research methods in psychology 61

2.1 Characteristics of scientific psychological research 65

Quantitative research 66 Qualitative research 67 Theoretical framework 67 Standardised procedures 69 Generalisability from a sample 69 Objective measurement 70 2.2 Experimental research 76 The logic of experimentation 76 Steps in conducting an experiment 78 Limitations of experimental research 82 2.3 Descriptive research 84 Case study methods 84 Naturalistic observation 86 Survey research 87 2.4 Correlational research 90 2.5 The internet and psychology research 96 Positive opportunities for psychology research 97 Challenges for psychology research 97 A phenomenon in its own right 98 2.6 Ethics in psychological research 98 Deception in psychological research 99 Ethics and animal research 100 2.7 How to evaluate a study critically 101 Replicability 102 Critical thinking 103 Summary 107 Key terms 108 Review questions 111 Discussion questions 111 Application questions 111 Websites 113 References 113 Acknowledgements 117

# CHAPTER 2S

# Statistical principles in psychological research 118

2S.1 Summarising the data: descriptive statistics 121 Measures of central tendency 121 Variability 122 The normal distribution 123 2S.2 Testing the hypothesis: inferential statistics 124 Statistical significance 125 Common tests of statistical significance 128 Summary 132 Key terms 132 Review questions 133 Discussion questions 133 Application questions 133 References 133 Acknowledgements 134

# CHAPTER 3

# Biological bases of mental life and behaviour 135

3.1 Neurons: basic units of the nervous system 138 Anatomy of a neuron 139 Firing of a neuron 141 Transmission of information between cells 143 3.2 The endocrine system 151 3.3 The peripheral nervous system 152 The somatic nervous system 152 The autonomic nervous system 153 3.4 The central nervous system 155 The evolution of the central nervous system 156 The spinal cord 160 The brain 161 The cerebral cortex 169 Neuroplasticity - a revolutionary field 174 Cognitive neuropsychology 177 3.5 Brain, gene, behaviour 182 Genetics 183 Behavioural genetics 184 Summary 187 Key terms 188 Review questions 191 Discussion questions 192 Application questions 192 References 193 Acknowledgements 200

# CHAPTER 4

# Sensation and perception 201

- 4.1 Basic principles 205
- 4.2 Sensing the environment 207 Transduction 208 Absolute thresholds 209 Signal detection 210 Difference thresholds 212

Sensory adaptation 214 Subliminal perception 215 4.3 Vision 216 The nature of light 216 The eye 218 Neural pathways 224 Perceiving in colour 228 4.4 Hearing 232 The nature of sound 233 The ear 235 Neural pathways 240 4.5 Other senses 242 Smell 242 Taste 246 Skin senses 248 Proprioceptive senses 253 4.6 Perception 254 Organising sensory experience 255 Interpreting sensory experience 266 Summary 275 Key terms 277 Review questions 281 Discussion questions 281 Application guestions 281 Websites 282 References 282 Acknowledgements 289

# CHAPTER 5

# Consciousness 291

5.1 The nature of consciousness 295 Measurement of consciousness 295 Functions of consciousness 296 Consciousness and attention 298 The normal flow of consciousness 302 Flow states and positive psychology 303 5.2 Perspectives on consciousness 304 The psychodynamic unconscious 304 The cognitive unconscious 307 5.3 Sleep and dreaming 311 The nature and evolution of sleep 312 Stages of sleep 316 Psychological elements of sleep 320 Three views of dreaming 321 5.4 Altered states of consciousness 325 Meditation 325 Hypnosis 326 Drug-induced states of consciousness 331 Disorders of consciousness 339

Summary 341 Key terms 342 Review questions 343 Discussion questions 343 Application questions 343 Websites 344 References 344 Acknowledgements 354

# CHAPTER 6

# Learning 355

6.1 Learning 357 6.2 Classical conditioning 359 Pavlov's model 359 Conditioned responses 362 Stimulus generalisation and discrimination 367 Extinction 368 Factors affecting classical conditioning 369 What do organisms learn in classical conditioning? 372 6.3 Operant conditioning 375 Reinforcement 375 Punishment 376 Extinction 379 Operant conditioning of complex behaviours 381 6.4 Cognitive-social theory 390 Learning and cognition 390 Social learning 395 Summary 398 Key terms 400 Review questions 402 Discussion questions 402 Application questions 403 Websites 404 References 405 Acknowledgements 411

# CHAPTER 7

# Memory 413

7.1 Memory and information processing 417 Mental representations 417 Information processing: an evolving model 420
7.2 Working memory 425 Processing information in working memory: the central executive 426 Visual and verbal storage 427 The neuropsychology of working memory 429 The relationship between working memory and long-term memory 430 7.3 Varieties of long-term memory 432 Declarative and procedural memory 432 Explicit and implicit memory 433 Everyday memory 438 7.4 Encoding and organisation of long-term memory 441 Encoding 441 Mnemonic devices 446 Networks of association 448 Schemas 451 7.5 Remembering, misremembering and forgetting 454 How long is long-term memory? 455 How accurate is long-term memory? 456 Memory across the lifespan 459 Why do people forget? 460 False memories and repressed memories 462 Disordered memories 464 Summary 467 Key terms 469 Review questions 470 Discussion questions 471 Application guestions 471 Websites 471 References 472 Acknowledgements 481

# CHAPTER 8

# Thought and language 483

8.1 Units of thought 486 Manipulating mental representations 487 Concepts and categories 489 8.2 Reasoning, problem solving and decision making 494 Reasoning 494 Problem solving 498 Overcoming barriers to problem solving 502 Decision making 502 How rational are we? 504 8.3 Explicit and implicit thinking 504 Heuristics 504 Bounded rationality 505 Implicit cognition 506 Implicit learning 507 Implicit problem solving 507 Connectionism 510 8.4 Language 516 Language and thought 516

Transforming sounds and symbols into meaning 521 The use of language in everyday life 526 8.5 Language development 529 Nature and nurture in language development 530 A critical period for language development? 534 What infants know about language 535 From babbling to bantering 537 Is language distinctly human? 539 Summary 543 Key terms 544 Review questions 546 Discussion questions 546 Application questions 547 Websites 548 References 548 Acknowledgements 556

# CHAPTER 9

# Intelligence 557

9.1 The nature of intelligence 560 Intelligence is multifaceted and functional 561 9.2 Intelligence testing 561 Binet's scale 562 Tests of intelligence 563 The extremes of intelligence 569 Validity and reliability of IQ tests 574 9.3 Approaches to intelligence 579 The psychometric approach 579 The information-processing approach 583 Current multifactor theories of intelligence 585 9.4 Heredity and intelligence 590 Individual differences in IQ 590 Group differences: race and intelligence 595 The science and politics of intelligence 597 Summary 599

Key terms 600 Review questions 601 Discussion questions 601 Application questions 601 Websites 602 References 602 Acknowledgements 611

# CHAPTER 10

# Motivation and emotion 613

10.1 Perspectives on motivation 617 Psychodynamic perspective 617

Behaviourist perspective 620 Cognitive perspective 621 Humanistic perspective 626 Evolutionary perspective 628 Applying the perspectives on motivation 631 10.2 Eating 632 Homoeostasis 633 What turns hunger on? 635 What turns hunger off? 637 Obesity 637 10.3 Sexual motivation 641 The sexual response cycle 643 Sexual orientation 647 The behavioural genetics of homosexuality 650 10.4 Psychosocial motives 651 Needs for relatedness 652 Achievement and other agency motives 652 10.5 Emotion 656 Theories of emotion: physiological components 656 Subjective experience 658 Emotional expression 660 A taxonomy of emotions 664 The neuropsychology of emotion 669 Emotion regulation 671 Perspectives on emotion 673 Summary 683 Key terms 685 Review questions 687 Discussion questions 687 Application questions 687 Websites 688 References 688 Acknowledgements 702

# CHAPTER 11

# Personality 704

11.1 What is personality? 707
11.2 Psychodynamic theories 710
Freud's models 710
Drive model 713
Analytical psychology 720
Object relations theories 722
Assessing unconscious patterns 724
Contributions and limitations of psychodynamic theories 726

11.3 Cognitive-social theories 727
Encoding and personal relevance 729
Expectancies and competences 730

Self-regulation 732 Contributions and limitations of cognitive-social theories 733 11.4 Trait theories 735 Eysenck's theory 736 The five-factor model 737 Six-factor HEXACO model 740 Is personality consistent? 742 The interaction between personality and situation 748 Contributions and limitations of trait theories 748 11.5 Humanistic theories 750 Rogers' person-centred approach 751 Existential approaches to personality 752 Contributions and limitations of humanistic theories 754 11.6 Genetics, personality and culture 755 Genetics and personality 755 Personality and culture 759 Summary 763 Key terms 764 Review questions 768 Discussion questions 768 Application questions 768 Websites 769 References 769 Acknowledgements 780

# CHAPTER 12

# Physical and cognitive development 781

12.1 Issues in developmental psychology 784 Nature and nurture 784 The importance of early experience 785 Stages or continuous change? 789 12.2 Studying development 790 Cross-sectional studies 790 Longitudinal studies 790 Sequential studies 791 12.3 Physical development and its psychological consequences 792 Prenatal development 793 Infancy 796 Childhood and adolescence 797 Adulthood and ageing 799 12.4 Cognitive development in infancy, childhood and adolescence 801 Perceptual and cognitive development in

Piaget's theory of cognitive development 807 Vygotsky's sociocultural theory of cognitive development 818 Information-processing approach to cognitive development 818 Integrative theories of cognitive development 821 The digital age and adolescent cognitive development 823 12.5 Cognitive development and change in adulthood 824 Cognitive changes associated with ageing 824 Ageing 830 Summary 835 Key terms 836 Review questions 838 Discussion questions 838 Application guestions 838 Websites 839 References 839

Acknowledgements 852

# CHAPTER 13

# Social development 853

13.1 Attachment 857 Attachment in infancy 857 Bowlby's theory of attachment 858 Individual differences in attachment patterns 860 Implications of attachment for later development 864 13.2 Socialisation 869 The role of parents 870 The role of culture 872 Socialisation of gender 873 Socialisation and learning 875 13.3 Peer relationships 876 Friendships 876 Sibling relationships 882 13.4 Development of social cognition 883 The evolving self-concept 883 Concepts of others 885 Perspective-taking and theory of mind 886 Children's understanding of gender 887 13.5 Moral development 892 The role of cognition 892 The role of emotion 897 Making sense of moral development 899 13.6 Social development across the life span 902 Erikson's theory of psychosocial development 902 Development from adolescence to old age 906

infancy 801

Summary 914 Key terms 915 Review questions 917 Discussion questions 917 Application questions 917 Websites 918 References 919 Acknowledgements 935

# CHAPTER 14 937 Health, stress and coping 14.1 Health psychology 940 History of health psychology 941 Theories of health behaviour 948 Health-compromising behaviours 953 14.2 Barriers to health promotion 975 Individual barriers 976 Family barriers 977 Health system barriers 977 Community, cultural and ethnic barriers 980 14.3 Stress 985 Stress as a psychobiological process 985 Stress as a transactional process 986 Sources of stress 987 Stress and health 993 14.4 Coping 999 Coping mechanisms 999 Social support 1000 14.5 The future of health psychology 1004 Summary 1008 Key terms 1009 Review questions 1011 Discussion questions 1011 Application questions 1011 Websites 1012 References 1012 Acknowledgements 1027

# CHAPTER 15

# Psychological disorders 1029

15.1 The cultural context of psychopathology 1033 Culture and psychopathology 1034 Is mental illness nothing but a cultural construction? 1034
15.2 Mental health and mental disorders 1037
15.3 Contemporary approaches to psychopathology 1038 Psychodynamic perspective 1039

Cognitive-behavioural perspective 1041 Biological approach 1043 Systems approach 1044 Evolutionary perspective 1046 15.4 Descriptive diagnosis: DSM and psychopathological syndromes 1048 DSM controversies 1052 Neurodevelopmental disorders 1053 Schizophrenia 1054 Bipolar and depressive disorders 1060 Anxiety disorders 1068 Obsessive-compulsive and related disorders 1072 Trauma- and stressor-related disorders 1073 Dissociative disorders 1074 Somatic symptom and related disorders 1075 Feeding and eating disorders 1076 Conduct disorder 1079 Substance-related disorders 1080 Personality disorders 1086 Are mental disorders really distinct? 1090 Summary 1092 Key terms 1093 Review questions 1096 Discussion questions 1096 Application guestions 1096 Websites 1097 References 1098 Acknowledgements 1114

# CHAPTER 16

# Treatment of psychological disorders 1116

16.1 Mental health services 1120 Clinical psychologists 1121 Scientist-practitioner model 1122 Multidisciplinary teams 1122 Mental health and health care utilisation 1122 16.2 Psychodynamic therapies 1123 Therapeutic techniques 1124 Varieties of psychodynamic therapy 1126 16.3 Cognitive-behavioural therapies 1128 Basic principles 1129 Classical conditioning techniques 1129 Operant conditioning techniques 1135 Modelling and skills training 1136 Mindfulness 1136 Acceptance and commitment therapy 1137 Cognitive therapy 1137

16.4 Humanistic, group and family therapies 1140 Humanistic therapies 1141 Group therapies 1143 Family therapies 1144 16.5 Biological treatments 1147 Antipsychotic medications 1149 Antidepressant and mood-stabilising medications 1150 Antianxiety medications 1152 Electroconvulsive therapy and psychosurgery 1153 16.6 Evaluating psychological treatments 1156 Culture and treatment 1156 Pharmacotherapy 1159 Psychotherapy 1160 Summary 1167 Key terms 1168 Review questions 1171 Discussion questions 1171 Application questions 1171 Websites 1172 References 1173 Acknowledgements 1184

# CHAPTER 17

# Attitudes and social cognition 1185

17.1 Attitudes 1189 The nature of attitudes 1189 Attitudes and behaviour 1193 Persuasion 1195 Attitudes to the environment 1199 Cognitive dissonance 1201 17.2 Social cognition 1206 Perceiving other people 1210 Stereotypes and prejudice 1213 Attribution 1226 Biases in social information processing 1228 Applications 1233 Social and non-social cognition 1233 17.3 The self 1234 Approaches to the self 1235 Self-esteem 1236 Self-consistency 1237 Self-presentation 1238 Summary 1242 Key terms 1243 Review questions 1245

Discussion questions 1245 Application questions 1245 Websites 1246 References 1246 Acknowledgements 1261

# **CHAPTER 18**

# Interpersonal processes 1262 18.1 Relationships 1265 Factors leading to interpersonal attraction 1266 Love 1271 The dark side of relationships 1279 18.2 Altruism 1281 Theories of altruism 1281 Bystander intervention 1284 18.3 Aggression 1287 Violence and culture 1287 Violence and gender 1288 The roots of violence 1288 18.4 Social influence 1298 Obedience 1299 Conformity 1302 Group processes 1305 Everyday social influence 1313 Social media 1314 Summary 1317 Key terms 1318 Review questions 1320 Discussion questions 1320 Application guestions 1320 Websites 1321 References 1321 Acknowledgements 1334

# CHAPTER 19

# Cross-cultural and indigenous psychology 1335

19.1 Culture and psychology 1338
Cultural and cross-cultural psychology 1340
Research methods in cultural and cross-cultural psychology 1340
19.2 Understanding culture and its context 1345
The dimensions of culture 1345
19.3 Cross-cultural relations 1350
Multiculturalism 1350
Impact of multiculturalism 1359
19.4 Indigenous psychology 1367

Australian Indigenous cultures: Aboriginal peoples and Torres Strait Islanders 1367 Indigenous people in Aotearoa/New Zealand 1385 Maori identity 1388 **19.5 Promoting cross-cultural interactions 1389** Education and culture 1389 Indigenous cultures and the psychology discipline 1393 Culturally competent psychologists 1401 Summary 1410 Key terms 1411 Review questions 1413 Discussion questions 1413 Application questions 1414 Websites 1414 References 1414 Acknowledgements 1426

Appendix 1428 Name index 1436 Subject index 1492

# PREFACE

My teaching philosophy is all about challenging students to become critical thinkers and self-directed learners. My aim is to arouse their passion and interest in the material they are studying. I believe this is the key to success. I feel that I am successful when students become totally engaged in the learning process and take on more responsibility for motivating and directing their own search for knowledge.

As the author of *Psychology: 5th Australian and New Zealand Edition*, my philosophy of writing an introductory psychology text reflects this same teaching philosophy. I have drawn on my 20-plus years' experience in the teaching of foundation psychology to write this text. A primary research interest remains understanding how educators may best respond to issues of student diversity in their learning and teaching.

A major objective is to consider the various individual and sociocultural factors that students bring with them to the learning environment and to explore methods for enhancing learning for all students, regardless of their location, cultural background or experience. Given my areas of expertise and research interests, it will not surprise you to learn that this edition includes more extensive coverage of research related to cross-cultural and Indigenous psychology issues and continues to draw on research emerging from Australia, New Zealand and other parts of the Asia–Pacific region. The current edition comprises a comprehensive new section on neuroplasticity — the ability of the brain to change itself, and its relevance to everyday life. Fascinating case studies documenting the brain's malleability are provided throughout the text to showcase how you can reprogram your body's response to everyday stress. There is also a comprehensive update on the social determinants of mental health and wellbeing. The current edition systematically covers mindfulness and how it can positively contribute to wellbeing, and is central to positive psychological implications of social media are comprehensively covered throughout this current edition. There are also new features of 'psychology in practice', with currently registered psychologists discussing various topics to enable students to apply theory to practice.

The principal aim of *Psychology: 5th Australian and New Zealand Edition* is to enhance the quality of the learning experience for all students learning psychology in Australia and New Zealand, by including material that is both relevant and interesting to them. First, the text provides a local cultural context that will help students to better relate to the subject matter and engage in the learning process. For example, the inclusion of local examples and research that reflect students' personal experiences will help them to understand the psychological concepts they are studying. Second, the text is compatible with the way undergraduate psychology is taught in Australian and New Zealand universities today.

My goal has also been to try to give students a sense of the 'big picture' of how we think, feel and behave, and how our evolving science continually addresses and readdresses the central questions that brought most of us into the field — questions about the relationship between psychological events and their neural underpinnings, between cognition and emotion, between cultural processes and human evolution, between nature and nurture and so forth. Introductory psychology is probably the last time most students — and psychologists — get a broad view of our field. In fact, I suspect one of the greatest personal benefits for those of us who teach introductory psychology is that we are continually exposed to new information, often in domains far from our own areas of expertise, which stretches and challenges our imaginations.

Writing a textbook is always a balancing act, with each edition adjusting scales that were tipped a bit too far in one direction with the previous one. Probably the most difficult balance to achieve in writing an introductory text is how to cover what we know (at least for now) and what is on the cutting edge, without making an encyclopaedia, particularly in a field that is moving forward so rapidly. Another challenge is to help those who might desire more structure to learn the material, without placing roadblocks in the path of students who would find most pedagogical devices contrived and distracting. A final balancing act involves presenting solid research in a manner that is accessible, lively and thought-provoking. I believe that this fifth edition of *Psychology* successfully achieves equilibrium across these different issues. The revisions have served to complement the original text, while maintaining its integrity and pedagogy. The text still speaks with one voice — albeit a voice with a trace of an Australian accent. I am very grateful for the strong support the textbook has received from students and my academic colleagues across Australasia. I am sure you will find the fifth edition even more useful and enjoyable than the fourth.

I am especially grateful to the many academics and students from across the globe and in Australia and New Zealand who provided distinguished commentaries and insights in this new edition. The insightful *Commentary* and *One step further* features greatly enhance each chapter's content and enable students to extend their thinking of the topic. I am indebted to Juliet Ayre, a psychology student at Massey University in New Zealand, who contacted me to enquire about taste aversion, and provided the motivation for sharing details of a class experiment led by her lecturer, Dr Linda Jones. I'm also beholden to Paul Domathoti, a student of psychology at Charles Sturt University, who contributed excellent forethought in his diligent review of the text. I am enormously thankful to Dr Tracy Woolrych from the University of Wollongong, who provided a comprehensive review on statistical principles in psychological research that guided this edition's update of the chapter two supplement. I'm also grateful to all professional psychologists in clinical practice who willingly shared their personal insights and experiences to enhance the learning experience for students. I'm also enormously appreciative of Julianne Kealey and Nichole Morrin, who helped source new material across all chapters and helped make this the best edition yet! Finally, I would like to thank Lee Campbell, Andrew Short, Luca Lampariello and Kathryn Smith for their valuable contribution to the video content.

*Commentary contributors (in order of chapter)* — Associate Professor Susana Gavidia-Payne, RMIT; Professor John Reece, Australian College of Applied Psychology; Professor Simon Crowe, LaTrobe University; Dr Mehmet Mahmut, Macquarie University; Professor Kevin McConkey, University of New South Wales; Professor Ottmar Lipp, Curtin University; Professor Rick Richardson, University of New South Wales; Dr Cheng-Wei Wang, University of New South Wales; Professor Nick Burns, University of Adelaide; Professor Eddie Harmon-Jones, University of New South Wales; Dr Cindy Harmon-Jones, University of New South Wales; Carolyn MacCann, University of Sydney; Richard D. Roberts, University of Sydney; Dr Jenny Richmond, University of New South Wales; Anna Barron, Flinders University; Dr Lydia Woodyatt, Flinders University; Professor Emma Thomas, Flinders University; Professor David Clarke, University of Melbourne; Dr Amanda D. Hutchinson, University of South Australia; Dr Nadine Pelling, University of South Australia; Professor Niki Harré, University of Auckland; Dr Helen Madden, University of Auckland; and Professor Pat Dudgeon, University of Western Australia.

One step further contributors (in order of chapter) — David Mutton, Western Sydney University; Dr Kenneth I. Mavor, University of St Andrews, United Kingdom; Dr Clemence Due, University of Adelaide; Professor Ulrich Schall, University of Newcastle; Dr Sandra Garrido, Western Sydney University; Professor Michael Gradisar, Flinders University; Associate Professor Matthew Browne, Central Queensland University; Professor Craig Speelman, Edith Cowan University; Dr Nenagh Kemp, University of Tasmania; Associate Professor Sabina Kleitman, University of Sydney; Dr Guy Curtis, Murdoch University; Dr Lily Amorous; Dr Ben Williams, Swinburne University of Technology; Dr Sian A. McLean, Victoria University; Professor Jane Shakespeare-Finch, Queensland University of Technology; Professor Gordon Parker, University of New South Wales; Dave Clarke, Queensland University of Technology; Dr Angelo De Gioannis, Queensland University of Technology; Dr Charni Gunaratne, Charles Sturt University; Associate Professor Blake M. McKimmie, University of Queensland; Dr Ella R. Kahu, Massey University; Associate Professor Keith Tuffin, Massey University; Associate Professor Stefania Paolini, University of Newcastle; Dr Bruce Findlay, Swinburne University of Technology; and Emeritus Professor Anita S. Mak, University of Canberra. Finally, I'd like to thank the team at John Wiley & Sons, including Terry Burkitt (Publishing Director), Lori Dyer (Publisher), Kylie Challenor (Managing Editor), Jessica Carr (Production Editor), Emma Knight (Digital Production Editor), Tara Seeto (Publishing Coordinator) and Laura Brinums (Copyright and Image Researcher) for all their hard work on the project.

# FEATURES OF THIS EDITION

# Additional local research and examples in each chapter

Adapting the text to the Australian and Asia–Pacific landscape involved drawing on the considerable body of research emerging from Australia and New Zealand, as well as including statistics relevant to local experience. I believe that presenting research and literature relevant to students' own countries considerably enhances the quality of the learning experience. The adaptation was an exciting opportunity to optimise the benefits of the original text, by placing it in a cultural context familiar to local students. In this fifth edition, I have continued to focus on citing recent work that provides up-to-date information and examples for each chapter.

# Enhanced cross-cultural and indigenous psychology coverage

Cross-cultural and indigenous psychology issues are covered both where relevant throughout the entire text, and also in a stand-alone chapter (chapter 19). Such coverage allows for maximum flexibility in teaching cross-cultural and indigenous psychology in an Introductory Psychology course.

Chapter 19 embeds a contextual analysis of indigenous issues in psychology. In this chapter, I explain the issues, psychological concepts, history and research of this broad and complex field. The chapter has been written to be relevant to readers in both Australia and New Zealand, yet maintains substantial contact with the broader, international literature. Some of the key issues addressed in this edition include:

- the Australian Closing the Gap report
- exploring attitudes and discrimination towards refugees and asylum seekers
- the Australian Psychological Society's 2016 apology to Indigenous Australians
- examining the prevalence and factors affecting Aboriginal death by suicide
- recognising the need for cultural awareness training and developing culturally competent psychologists.

# A proven pedagogical framework: an integrated study package

Several key conceptual features remain from earlier editions that give *Psychology: 5th Australian and New Zealand Edition* its distinctive 'signature'. They arose from five objectives in creating this book:

- to focus on both the biological basis of psychology and the role of culture in shaping basic psychological processes
- to provide a conceptual orientation that would capture the excitement and tensions in the field
- to help students understand the logic of scientific discovery and hypothesis testing as applied to psychological questions
- to suggest ways of integrating psychological theories and knowledge across subfields
- to employ language that would be sophisticated but engaging.

# Balanced coverage of multiple perspectives

Earlier editions have endeavoured to acquaint students not just with seminal research but with the conceptual frameworks that guide that research across subdisciplines. With this edition, I have once again tried to describe the strengths and limitations of the major perspectives, with increased emphasis on humanistic, cognitive and evolutionary perspectives and on potential integrations across perspectives.

From the start, students are challenged to think about psychological phenomena from multiple perspectives. Chapter 1 is not perfunctory; it introduces five perspectives — cognitive, evolutionary, behaviourist, humanistic and psychodynamic — in enough depth to allow students to begin conceptualising psychological data rather than simply memorising a list of facts, names or studies. At the same time, I have avoided slavishly introducing paragraphs on each perspective in every chapter, since some perspectives obviously apply better to certain phenomena than to others.

### Biology and culture: a micro to macro approach

A consistent theme of the text, introduced in the first chapter, is that biology and culture form the boundaries of psychology. Understanding people means attending simultaneously to biological processes, psychological experience, and cultural and historical context. The focus on biological and neural underpinnings echoes one of the major trends in contemporary psychological science, as technological developments allow progressively more sophisticated understanding of the neural substrates of psychological experience. The focus on culture has been a central feature of *Psychology* since the publication of the first edition.

One of the key features of this text is the integration of both neuro-scientific and cross-cultural research into the fabric of the narrative. Each chapter of this text contains an extended discussion that shows the way psychological experience is situated between the nervous system and cultural experience, called *From brain to behaviour*. These special features flow integrally from the text and are not presented as isolated 'boxes'. Thus, students will get the message that biological and cultural material is integral to understanding psychology, not somehow superfluous or added on. In addition, *A global vista* features, which explore psychological phenomena in other cultures, can be found in the online resources.

### **Conceptual orientation**

The text is conceptually oriented. It attempts, within the limits of my objectivity and expertise (considerable limits, no doubt), to give a fair and compelling account of the different perspectives psychologists take in understanding psychological phenomena. I have a healthy respect for each approach and assume that if thousands of my colleagues find an approach compelling, it probably contains something that students should know.

### **Research focus**

This text is about psychological science. A student should come out of an Introductory Psychology class not only with a sense of the questions and frameworks for answering them, but also with an appreciation for how to obtain psychological knowledge. Thus, chapter 2 is devoted to research methods, and the style reflects an effort to engage, not intimidate, so that students can see how methods actually make a difference. A supplementary chapter on statistical principles, which even the most seriously maths phobic can understand, is also provided. From start to finish, students read about specific studies so that they can learn about the logic of scientific investigation.

### Language

Above all, I wanted to avoid writing in 'textese', a language that presents dry summaries of data for students to memorise instead of engaging them in thinking about psychology. *Psychology: 5th Australian and New Zealand Edition* offers a solid and comprehensive account of the principles of psychology in what I hope is an accessible, lively and thought-provoking style. Throughout the text, I aim for clarity and introduce terminology only when it enlightens, not obscures. I am not shy about using metaphor or weaving a narrative, but not a single term in this text is defined by context alone. If students need to understand a concept, they will see the definition in the same sentence in which the word is boldfaced. I have also tried to keep the language at a level appropriate to first-year university students, but if they have to look up an occasional word, I will not lose sleep over it. (I had to look up a few in writing it!)

As a teacher and writer, I try to make use of one of the most robust findings in psychology: that memory and understanding are enhanced when target information is associated with vivid and personally relevant material. Each chapter begins with a case or an event that lets students know why the topic is important and why anyone might be excited about it. None of the cases are invented; this is real Australian and New Zealand material, and the questions raised in the opening vignette re-emerge throughout each chapter.

# Learning aids

I have tried to avoid pedagogy that is condescending or unnecessary. In my experience, students never follow up on annotated recommendations for future reading, so I have not cluttered the ends of chapters with them. On the other hand, most students need guidance in studying the material. Therefore, I have retained the learning aids from the last edition that have proven effective in helping students learn: *Central questions, Making connections, Apply & discuss*, boldfaced *key terms, interim summaries* and *chapter summaries*. The inclusion of the interim summaries reflects both feedback from lecturers and the results of research suggesting that distributing conceptual summaries throughout a chapter and presenting them shortly after students have read the material is likely to optimise learning. Additionally, the review, discussion and application questions at the end of each chapter enable students to actively engage with the material and self-test their understanding of the key concepts.

# Organisation

I tried to organise *Psychology: 5th Australian and New Zealand Edition* in a way that would be convenient for most instructors and yet follow a coherent design. Of course, different instructors organise things differently, but I do not think many will find the organisation idiosyncratic.

# Illustration and design

Consistent with earlier editions, I took tremendous care to select and design only figures and tables that actually add something and that do not just make the pages look less ominous. Consistent with the goal of providing students with a more integrative perspective on psychology, and with the goal of creating 'the thinking student's introduction to psychology', this edition again includes an integrated study package built into the structure of the text, without cluttering the margins and distracting from the narrative.

In this edition, I continue to integrate photos with the text in a way that fosters critical thinking and helps students see the connections between concepts presented in different chapters. Instead of using photos primarily to brighten the text or provide interesting diversions (both lofty aims, of course), I have used them to link concepts and visual images, through the two pedagogical features called *Making connections* and *Apply & discuss*.

Dr Lorelle Burton July 2018

# ABOUT THE AUTHORS

**Lorelle Burton** 



Lorelle Burton is Professor of Psychology in the Faculty of Health, Engineering and Sciences at the University of Southern Queensland (USQ). Lorelle is a fully registered psychologist and a full member of the Australian Psychological Society (APS). She commenced full-time teaching in 1996, with her primary areas of interest including foundation psychology and individual differences. Lorelle's passion for teaching psychology has been recognised with a number of teaching excellence awards, both locally and nationally. She received the USQ Award for Teaching Excellence in 2001, and the Dean's Award for Outstanding Contribution to the Faculty of Sciences in 2005 and 2006. She was awarded the 2004 Pearson Education and APS Psychology Early Career Teaching Award, and in 2006 she received a Carrick Australian Award for Teaching Excellence (Social Sciences) and a Carrick Australian Citation for Outstanding Contributions to Student Learning. In 2016 she received the APS Distinguished Contribution to Psychological Education Award.

One of the keys to Lorelle's success as a teacher is her commitment to developing inno-

vative approaches to course design and delivery. She is deeply committed to the quality of learning experiences and the success of her students, and has passionately embraced new technologies as a means of creating exciting, interesting and meaningful learning environments. Via online discussion forums, interactive online exercises and multimedia delivery, she engages her students and enables them to become active and satisfied participants in their learning experiences. For example, she authored the widely used text entitled An Interactive Approach to Writing Essays and Research Reports in Psychology, currently in its fourth edition, which includes interactive practice exercises to help students quickly master the core referencing requirements in psychology and better manage their own learning needs. She also adapted the iStudy to accompany this latest edition of the text. Lorelle has a strong research track record focused on better understanding the factors that impact on student learning. She has presented and published multiple papers at national and international conferences in her specialised areas. Lorelle has been an invited assessor for national teaching excellence awards and grants and has led numerous national collaborative research projects on student transition. Lorelle's current research focus involves leading cross-community collaborations to promote community capacity building and wellbeing. Psychology is second to her main love in life — her family. Lorelle is married to Andrew Fox and they have two children, Emily and Benjamin.

# **Drew Westen**

Drew Westen is Professor in the Department of Psychology and Department of Psychiatry and Behavioral Sciences at Emory University. He received his BA at Harvard University, an MA in Social and Political Thought at the University of Sussex (England) and his PhD in Clinical Psychology at the University of Michigan, where he subsequently taught for six years. While at the University of Michigan, he was honoured two years in a row by the Michigan Daily as the best teaching professor at the university, and was the recipient of the first Golden Apple Award for outstanding undergraduate teaching. More recently, he was selected as a G. Stanley Hall Lecturer by the American Psychological Association. Drew is an active researcher who is on the editorial boards of multiple journals, including Clinical Psychology: Science and Practice, Psychological Assessment and the Journal of Personality Disorders. His major areas of research are personality disorders, eating disorders, emotion regulation, implicit processes, psychotherapy effectiveness and adolescent psychopathology. His series of videotaped lectures on abnormal psychology, called *Is Anyone Really Normal*?, was published by the Teaching Company, in collaboration with the Smithsonian Institution. Drew also provides psychological commentaries on political issues for All Things Considered on National Public Radio. His main loves outside of psychology are his wife, Laura, and his daughter, Mackenzie. He also writes comedy music, has performed as a stand-up comic in Boston, and has performed and directed improvisational comedy for the President of the United States.

# **Robin Kowalski**

Robin Kowalski is Professor of Psychology in the Department of Psychology at Clemson University. She received her BA at Furman University, an MA in General Psychology at Wake Forest University and her PhD in Social Psychology at the University of North Carolina at Greensboro. Robin spent the first 13 years of her career at Western Carolina University in Cullowhee, North Carolina. While there, she received the Botner Superior Teaching Award and the University Teaching-Research Award. She came to Clemson in 2003, where she has received the College of Business and Behavioral Science Undergraduate Teaching Excellence Award, the Board of Trustee's Award for Faculty Excellence and the National Scholar's Mentoring Award. She is also an active researcher who served on the editorial board for the Journal of Social and Clinical Psychology. She has written or edited nine books and has been published in many professional journals, including Psychological Bulletin and the Journal of Experimental Social Psychology. Robin has two primary research interests. The first focuses on aversive interpersonal behaviours, specifically cyber bullying and complaining. Her research on complaining has received international attention, including an appearance on NBC's Today Show. Her book, Complaining, Teasing, and Other Annoying Behaviors, was featured on National Public Radio's All Things Considered, and in an article in USA Weekend. Her book on cyber bullying entitled Cyber Bullying: Bullying in the Digital Age has an accompanying website: www.cyberbullyhelp.com. Her second research focus is health psychology, with a particular focus on organ donation and transplantation. Robin has twin boys, Noah and Jordan.

# HOW TO USE THIS TEXT

#### Learning objectives

At the start of each chapter, numbered learning objectives are provided to guide you through the material to be learned. Each learning objective corresponds with the illustrative concept maps and major headings throughout the chapter. These numbered objectives are revisited in the end-of-chapter summary.

# CHAPTER 11

# Personality

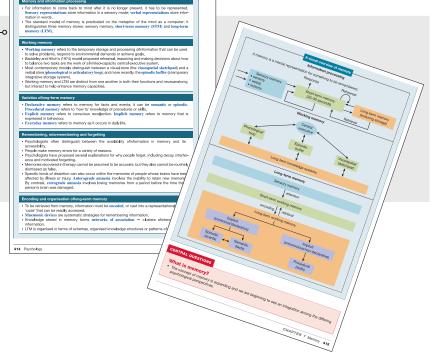
#### D LEARNING OUTCOMES

- After studying this chapter, you should be able to: 11.1 define personality 11.2 decribe the basic assumptions of the psychodynamic theories of personality 11.3 discuss the basic principles of the cognitive-accial theories of personality 11.4 compare and contrast the major trait theories of personality 11.5 describe the basic principles of the humanistic theories of personality 11.6 describe the basic principles of the humanistic theories of personality 11.6 explain the links between genetics, personality and culture.

# Concept maps

CONCEPT MAP

Each chapter opens with a concept map that corresponds with the numbered learning objectives, outlining the key psychological topics and concepts to be explored. This provides a visual overview of the chapter as a whole.



#### CENTRAL QUESTIONS

Skinner's principles oflearning rema gists disagree with Skinner's belief th

What have we learned about learning?

#### Central questions

A number of questions central to the chapter topic are posed at the beginning of each chapter. These questions are revisited at the end of each chapter.

### CENTRAL QUESTIONS REVISITED Brain-behaviour relationships

Brain-behaviour relationships Thirty years ago, a cognitive psychologist with minimal knowledge about the brain could develop hypothe-ses and design important experiments — because we knew so little about the function of the hippocampus in memory or the role of the frontal lobes in attention and problem solving. Now, we ask participants to rotate mental images in their minds and scan their brains to see where they show the most activation. Scarcely an area of research in psychology has been left untouched by the explosion of new information about the brain, biology and behavioural genetics. We now know that different memory systems reflect different neural pathways, and we can no longer study 'memory' as fift were one system. And we know that genetic factors contribute substantially to success in school, work and marriage. Do these new findings mean that psychological experiences are nothing but biological events dressed up in cognitive or emotional clothing? No. The grief oflosing a parent or lover is not adequately explained as the activation of neural circuits in the hypothalamus, amyadia and cortex. And the most sophisticated brain with psychological waningful processes.

brain-scalaring technologically meaningful processor of value in psychologists cannot associate what is nappening in the brain with psychologically meaningful processor of the psychologists cannot associate what is nappening in the Thus, psychologists are increasingly focusing on brain-behaviour relationships. To study the biological side of human nature is not to commit to an image of a disembodied brain divorced from tis psycho-logical, social and cultural context. An understanding of the biological underpinnings of human mental life and behaviour should not reduce its richness; it should add to it. We have reached a new level of self-understanding, and we can never turn back.

#### Commentary

Australian and New Zealand academics have provided expert commentary on one or two key issues covered in each chapter; often presenting both sides of the debate, or letting the reader know their personal opinions on an issue. They will often challenge you to extend your thinking as you consider the relevance of the topic to the Australian and Asia-Pacific region.

### One step further

Another feature provided by Australian and New Zealand academics, One step further is an advanced discussion of an aspect of the topic being covered. It is intended for students who find the topic especially intriguing and want to learn more about it.



#### From brain tobehaviour

From brain to behaviour focuses on concepts and findings from biopsychology and the neurosciences, providing a detailed discussion of a specific issue.

### Making connections

> tempts to give them more training to expand their skills. In general, however, the best job provides good you and working conductions, a chance to intera with other properties and opportunities to develop one's skills, thus statisfying the major needs. This theory offers testable hypotheses, alhough the empirical evitation for iterations should be a statistical to a statistical test of the statistical test

#### Apply and discuss

Apply and discuss combines visual imagery with questions to encourage higher order thinking, analysis and application of key concepts.

# Ethical dilemma

In each chapter, an ethical dilemma is posed to help you better understand and apply the APS code of ethics.

#### Evolutionary perspecti

• To w • Are t

the early part of the twentiche current, psychologista samuel that most morizonds behaviour in humans, in other animaly, was a created of institutes, elivativy the cap latence of behaviour produced without aming (Timbergen, 1991). As example is the maining that of the ring dore, which must perform an elivative of the same strain term of the same strain horizon trained same strain the same strain the same strain the same strain the same strain term of the same strain horizon trained same strain the same strain the same strain the same strain the same strain strain the same strain error of the same strain strain the same strain strain the same strain strain the same strain the sa

xxii HOW TO USE THIS TEXT

### Interim summary

At the end of major sections, interim summaries recap the 'gist' of what has been presented. The inclusion of these summaries reflects both feedback from lecturers and the results of research suggesting that distributing conceptual summaries throughout a chapter and presenting them shortly after students have read the material is likely to optimise learning.

### Chapter summaries

Each chapter \_\_\_\_\_ concludes with a summary of the major points, which are organised under the learning objectives introduced at the start of the chapter.

### End-of-chapter review, discussion and application questions

Each chapter contains review, discussion and application questions to test not only knowledge and \_\_\_\_ understanding, but also higher order thinking and analysis in relation to key concepts.

#### INTERIM SUMMARY

Freud distinguished types of mental activities: conscious processes, of which the person is currently subjectively aware; preconscious processes, which are not presently conscious but could be readily brought to consciousness; and unconscious processes, which are dynamically kept from consciousness because they are threatening. Studies of subliminal perception have shown that perception at situali below the threshold of consciousness can indeed have an impact on conscious thought and behaviour. Recent research also supports the psychodynamic hypothesis that emotional and motivational processes can occur outside of awareness. Researchers from a cognitive perspective have been studying the cognitive unconscious, which focuses on information processing mechanisms that operate outside of awareness, such as procedural knowledge and implicit memory. Implicit processes tend to be rapid and to operate simultaneously. Conscious processes are slower and less efficient for tasks that require instant responses but are useful for 'shining a spotlight' on problems that require more careful consideration.

#### SUMMARY 8-1 Describe the various units of thou

2 Distinguish between reasoning, problem solving and decision making, Reasoning refers to the process by which people generate and evaluate arguments and beliefs. Inductive reasoning means reasoning for specific observations to more general propositions that affactive reasoning the second sec

understand a rovel sinuation in terms of a familiar one. Problem solving is the process of transforming one shatubini into another to meet a goal, by identifying discrepancies. Problem-considing attractings are achieved as a quides for colving a problem. One of the most important problem-adving strategies is invested simulation and the problem of the process by twohever produce size of the problem of the process by the problem of the process by twohever produce size of the problem of the process by twohever produce size of the process by twohever produce size of the process by twohever produce size of the process by twohever produces in the produce size of the process by twohever produces in the produce size of the process by twohever produces in the produce size of the process by twohever of the produce and produces in the produce size of the produce of the produces of the produces when provides an estimal *i*.

motivation and emotion in everyday judgements, inferences and decisions. Commetcionist, or parallel distributed processing (PDP), models propose that many cesses occur simultaneously (in parallel) and are spread (distributed) throughout an any models by limiting the importance of serial processing and shifting from the mercomputer to mind as brain. These models suggest that preception, memory and the processing units. Commetcions and odds and the processing and shifting from the mertion of the processing units. Commetcions and the processing and shifting from the mertion of the processing units. Commetcions and the processing and shifting from the mertion of the processing units. Commetcions are also as the processing and the procesing and the processing and the pro

CHAPTER 8 Those DISC

# HOW TO USE THIS TEXT xxiii

plati configuration of the second of the sec

# CHAPTER 1

# Psychology: the study of mental processes and behaviour

# LEARNING OUTCOMES

After studying this chapter, you should be able to:

- 1.1 define psychology
- 1.2 discuss the contributions of biopsychology
- 1.3 outline the history of psychology
- 1.4 distinguish among the major theoretical perspectives in psychology
- 1.5 discuss the educational requirements for psychologists and outline their most common work settings
- 1.6 understand how to study effectively.

### CONCEPT MAP

### Psychology: the study of mental processes and behaviour

### Psychology

 Psychology is the scientific investigation of mental processes (thinking, remembering and feeling) and behaviour. Understanding a person requires attention to the individual's biology, psychological experience and cultural context.

#### The boundaries and borders of psychology

- **Biopsychology** examines the physical basis of psychological phenomena such as motivation, emotion and stress.
- Cross-cultural psychology tries to distinguish universal psychological processes from those that are specific to particular cultures.



#### History of psychology

#### Philosophical roots of psychological questions

- Free will or determinism: do we freely choose our actions or do things outside our control determine our behaviour?
- Mind-body problem: the question of how mental and physical events interact.

#### From philosophical speculation to scientific investigation

- Wilhelm Wundt founded the first psychological laboratory in 1879.
- Two prominent early schools of thought were structuralism (uncover the basic elements of consciousness through introspection) and functionalism (explain psychological processes in terms of the role, or function, they serve).
- Edward Titchener initiated the school of thought known as structuralism; William James was one of the founders of functionalism.

#### Psychology in Australia and New Zealand

#### Education and training to become a psychologist

- Currently, a registered psychologist in Australia has completed a minimum of six years study in an APS-accredited psychology program. To practise as a psychologist in Australia, there is a legal requirement that you be registered with the Australian Health Practitioner Regulation Agency, which works in conjunction with the Psychology Board of Australia to provide a single registration scheme enabling registered psychologists to practise anywhere in Australia.
- In New Zealand, psychologists working in the public sector must be registered with the New Zealand Psychologists Board, which also involves a period of supervision on top of university training.

#### Professional associations for psychologists

• Both Australia and New Zealand also have peak bodies that represent the profession and its members — the Australian Psychological Society (APS), established in 1966, and the New Zealand Psychological Society (NZPsS), established in 1967.

#### Major subdisciplines in psychology

• Within the broad discipline of psychology there are many fields of specialisation, including developmental, social, clinical, cognitive, health, forensic and sport psychology, among others.

- Positive psychology is emerging as a new field of psychology that takes a strengths-based approach to helping people maintain an optimal state of mental health and wellbeing.
- Different psychologists adopt different perspectives in their approach to the study of human behaviour.

#### How to study effectively

- Managing your time effectively is extremely important if you are to be successful in your studies. Set up a weekly schedule filled with specific study tasks (e.g., lectures, tutorials, assignments and exams) to help you stay on track with your studies.
- It is important that you learn how to get the most out of your study by becoming an active learner. Effectively preparing for the final exam involves setting up a revision timetable and applying a systematic approach to answering questions in an exam.

#### Careers in psychology

- There are a wide range of career options available to psychologists. Psychologists may work in private practice. They may also gain employment in many other government and private sector organisations.
- There is a predicted strong employment growth within the next five years.

#### Perspectives in psychology

#### The psychodynamic perspective

- The psychodynamic perspective relies on several key premises.
  - 1. People's actions are determined by the way thoughts, feelings and wishes are connected in their minds.
  - 2. Many of these mental events occur outside conscious awareness.
  - 3. These mental processes may conflict with one another, leading to compromises among competing motives.
  - 4. Sigmund Freud emphasised unconscious mental forces in his psychoanalytic theory.
  - 5. According to psychoanalytic theory, many of the associations between feelings and behaviours or situations that guide our behaviour are expressed unconsciously.

#### The humanistic perspective

- The humanistic perspective focuses on the uniqueness of the individual it assumes that people are motivated to become self-actualised (reach their full potential).
- Carl Rogers' client-centred therapy emphasised conscious, goal-directed choices and the need for individuals to realise their true potential to self-actualise.

#### The behaviourist perspective

- The **behaviourist perspective** focuses on the way objects or events in the environment come to control behaviour through learning.
- B. F. Skinner observed that behaviour can be controlled by environmental consequences that either increase (reinforce) or decrease (punish) their likelihood of occurring.

#### The cognitive perspective

- The cognitive perspective focuses on the way people perceive, process and retrieve information.
- René Descartes' early philosophical questions led many cognitive psychologists to emphasise the role of reason in creating knowledge.
- Modern-day cognitive psychologists use experimental procedures to infer the underlying mental processes in operation.

#### The evolutionary perspective

- The evolutionary perspective argues that many behavioural tendencies in humans, from the need to eat to concern for our children, evolved because they helped our ancestors survive and rear healthy offspring.
- Evolutionary psychologists support Charles Darwin's theory of natural selection the most adaptive behavioural traits are those that helped our ancestors adjust and survive in their environment.

#### **CENTRAL QUESTIONS**

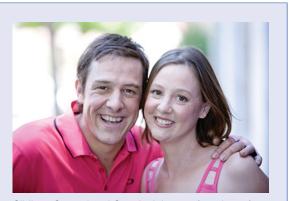
### Facts, theories and perspectives in psychology

- The way psychologists and other scientists understand any phenomenon depends on their interpretation of the whole — on their perspectives.
- Although the different perspectives offer radically different ways of approaching psychology, each has made distinctive contributions.

# OPENING CASE

If anyone could be forgiven for lapsing into melancholy, it was Connie Johnson. The Canberra mother-of-two was diagnosed with terminal breast cancer in 2010 at the age of just 33. She was given just six months to live. But that wasn't her first brush with cancer — she had three years of treatment for bone cancer when she was just 11 years old, and was also treated for a tumour in her womb when she was just 22. You could say Connie had more than her share of tough times.

Connie survived past that initial six-month window, thanks to chemotherapy and other treatment. However, in April 2017, after fighting her breast cancer for seven years, Connie announced that she was halting all further treatment and would let the disease take its course. Connie died on 8 September 2017.



Siblings Samuel and Connie Johnson, founders of Love Your Sister

Connie's story is heartbreaking in many ways, yet it is also uplifting. That's because Connie Johnson did not despair about her lot in life. Instead, she stayed positive and decided to use her time for the greater good. With her actor-brother, Samuel Johnson, she co-founded the charity Love Your Sister to raise money to help vanquish cancer. In Connie's typical positive style, she dared her brother to ride around Australia on a unicycle to raise money and to remind women to check their breasts. Samuel rode the unicycle for 364 days around Australia — raising \$1.6 million in the process. After starring in the mini-series *Molly*, for which he won the 2017 Gold Logie, Samuel Johnson announced he was retiring from acting to devote his energies to Love Your Sister.

Since being founded, Love Your Sister has found many strange and wonderful ways to raise breast cancer awareness — and cash. By 2017, that fundraising tally had reached more than \$7 million.

Connie remained realistic but positive all the way through her breast cancer fight. Her followers would tell her they were praying for a miracle cure. She replied to one in typically positive fashion:

When I got diagnosed as terminal all I wanted and hoped for was to live long enough that my boys would remember their mum. I got that, they know me, know how much I love them and will always remember their Mum. I definitely got my miracle! (news.com.au, 2017)

The Love Your Sister Facebook page (www.facebook.com/loveyoursister) has gone viral and inspired people all over the world to donate to the cause. Connie's story is relevant to the study of psychology, because it highlights the importance of taking a strengths-based approach to psychology.

### **CENTRAL QUESTIONS**

- · How does our theoretical perspective influence the way we interpret the world?
- · Can we dispense with theory and simply look at the facts?

4 Psychology

# 1.1 Psychology and positive psychology

# LEARNING OUTCOME 1.1 Define psychology.

For much of its history, psychology has focused on the darker side of human nature — mental illness rather than mental health, pathology rather than subjective wellbeing (Lopez, 2009; Seligman & Csikszentmihalyi, 2000). Psychology has tended to view people as deficient rather than as humans possessing remarkable character strengths that allow them to persevere and flourish. Many people view the practice of psychology through the prism of abnormality — as a science that is only used to 'fix' someone who is suffering from a mental illness or disorder of some kind. But over the last decade or more, a new subdiscipline of psychology has emerged that views the practice through a different prism, in what has become known as the **positive psychology** approach. This subdiscipline does not view psychology as something only to be used to treat a problem. Rather, it is a proactive approach to help people live happier, more fulfilling and joyful lives. The focus is on understanding and harnessing positive emotions, and actively stimulating the conditions that help people flourish. Positive psychology focuses on understanding the factors and processes that underpin a worthwhile life (APS, 2017a). The positive psychology movement looks at topics such as hope, optimism, creativity, forgiveness, gratitude, wisdom, happiness, self-determination, wellbeing, and resilience, to name a few. As summarised by Martin Seligman and Mihaly Csikszentmihalyi (2000), two of the leaders of the positive psychology movement:

The field of positive psychology at the subjective level is about valued subjective experiences: well-being, contentment, and satisfaction (in the past); hope and optimism (for the future); and flow and happiness (in the present). At the individual level, it is about positive individual traits; the capacity for love and vocation, courage, interpersonal skill, aesthetic sensibility, perseverance, forgiveness, originality, future mindedness, spirituality, high talent, and wisdom. At the group level, it is about the civic virtues and the institutions that move individuals toward better citizenship: responsibility, nurturance, altruism, civility, moderation, tolerance, and work ethic (p. 5).

The story of Connie Johnson is a perfect example of positive psychology in action — both Connie and Samuel directed their energy at creating a positive difference, not just focusing on an illness or problem needing treatment.

Psychology seeks to answer questions about why we do the things we do. In trying to understand why things happen, we must be cautious not to be too quick in looking for a single cause of behaviour or a particular trigger event. Humans are complex creatures whose psychological experience lies at the intersection of biology and culture. To paraphrase theorist Erik Erikson (1963), psychologists must practise 'triple bookkeeping' to understand an individual at any given time, simultaneously tracking biological events, psychological experience, and the cultural and historical context.

Psychology lies at the intersection of biology and culture. **Psychology** is the scientific investigation of mental processes (thinking, remembering and feeling) and behaviour. All psychological processes occur through the interaction of cells in the nervous system, and all human action occurs in the context of cultural beliefs and values that render it meaningful. Psychological understanding requires a constant movement between the micro-level of biology and the macro-level of culture.

This chapter begins by exploring the biological and cultural boundaries and borders that frame human psychology. We then examine the theoretical perspectives that have focused, and often divided, the attention of the scientific community for more than a century. The chapter closes by looking at psychology as a discipline in the twenty-first century. We will examine the major subdisciplines in psychology and consider the various career options for psychology graduates in Australia and New Zealand. Importantly, we introduce the issue of 'how to study effectively', to help put you on the pathway to success with your psychology studies.

#### **INTERIM SUMMARY**

**Psychology** is the scientific investigation of mental processes (thinking, remembering and feeling) and behaviour. Understanding a person requires attention to the individual's biology, psychological experience and cultural context. **Positive psychology** focuses on understanding and harnessing positive emotions and actively stimulating conditions that produce valued, subjective experiences that help people flourish.

# 1.2 The boundaries and borders of psychology

LEARNING OUTCOME 1.2 Discuss the contributions of biopsychology.

Biology and culture establish both the possibilities and the constraints within which people think, feel and act. On the one hand, the structure of the brain sets the parameters, or limits, of human potential. Most 10-year-olds cannot solve algebra problems because the neural circuitry essential for abstract thought has not yet matured. Similarly, the capacity for love has its roots in the innate tendency of infants to develop an emotional attachment to their caretakers. These are biological givens.

On the other hand, most adults throughout human history would find algebra problems as mystifying as would a preschooler because their culture never provided the groundwork for this kind of reasoning. And though love may be a basic potential, the way people love depends on the values, beliefs and practices of their society. In some cultures, people seek and expect romance in their marriages, whereas in others, they do not select a spouse based on affection or attraction at all. The study of psychological phenomena in other cultures by observing people in their natural settings is undertaken by **psychological anthropologists**; and **cross-cultural psychology** involves testing psychological hypotheses in different cultures.

### FROM BRAIN TO BEHAVIOUR

#### The boundary with biology

The biological boundary of psychology is the province of **biopsychology** (or **behavioural neuroscience**), which investigates the physical basis of psychological phenomena such as memory, emotion and stress. Instead of studying thoughts, feelings or fears, behavioural neuroscientists (some of whom are doctors or biologists rather than psychologists) investigate the electrical and chemical processes in the nervous system that underlie these mental events. Their aim is to link mind and body, psyche and brain.

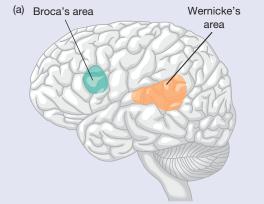
The connection between brain and behaviour became increasingly clear during the nineteenth century, when doctors began observing patients with severe head injuries. These patients often showed deficits in language and memory, or dramatic changes in their personality. For example, following a severe blow to the head, a genteel, socially adept businessman and devoted father could suddenly become lewd, cantankerous and unable to care about the people he had loved just days earlier.

Such observations led researchers to experiment by *producing* lesions surgically in animals in different neural regions to observe the effects on behaviour. This method is still used in contemporary science, as in research on emotion (Rudebeck, Saunders, Prescott, Chau, & Murray, 2013; Shiba, Kim, Santangelo, & Roberts, 2014). Agustín-Pavón et al. (2012) created lesions in brain structures hypothesised to be involved when primates learned to fear aversive stimuli. When a lesion altered the emotional display of the primates, the researchers knew that the damaged area was involved in producing fear and anxiety.

In fact, since its origins in the nineteenth century, one of the major issues in behavioural neuroscience has been **localisation of function**, or the extent to which different parts of the brain control different aspects of functioning. In 1836, a doctor named Marc Dax presented a paper suggesting that lesions on the left side of the brain were associated with aphasia, or language disorders. The notion that language was localised to the left side of the brain (the left hemisphere) developed momentum, with new discoveries linking specific language functions to specific regions of the left hemisphere. Paul Broca (1824–1880) discovered that brain-injured people with lesions in the front section of the left hemisphere were often unable to speak fluently but could comprehend language. Carl Wernicke (1848–1904) showed that damage

to an area a few centimetres behind the section Broca had discovered could lead to another kind of aphasia. These individuals can speak fluently and follow rules of grammar, but they can neither understand language nor speak in a way that is comprehensible to others (figure 1.1). Individuals with this form of aphasia might speak fluently, apparently following rules of grammar, but their words make little sense (e.g., 'I saw the bats and cuticles as the dog lifted the hoof, the pauser.').

FIGURE 1.1 Broca's and Wernicke's areas. (a) Broca's aphasia involves difficulty producing speech, whereas Wernicke's aphasia typically involves difficulty comprehending language. (b) Positron emission tomography (PET) is a computerised imaging technique that allows researchers to study the functioning of the brain as the person responds to stimuli. The PET scan here shows activity in Wernicke's area (right), Broca's area (left) and a motor region producing speech, during an exercise in which the participant was asked to repeat words.





Contemporary neuroscientists no longer believe that complex psychological functions 'happen' exclusively in a single localised part of the brain. Rather, the circuits for psychological events, such as emotions or thoughts, are distributed throughout the brain, with each part contributing to the total experience. A man who sustains lesions to one area may be unable consciously to distinguish his wife's face from the face of any other woman — a disabling condition indeed — but may react physiologically to her face with a higher heart rate or pulse (Bruyer, 1991). Technological advances over the last two decades have allowed researchers to pinpoint lesions precisely, and even to watch computerised portraits of the brain light up with activity (or fail to light up, in cases of neural damage) as people perform psychological tasks (chapter 3). In large part, as a result of these technological advances, psychology has become increasingly biological over the last decade, as behavioural neuroscience has extended into virtually all areas of psychology.

### MAKING CONNECTIONS

Patients with damage to circuits in the brain linking thoughts with feelings may 'know' something is risky but do it anyway. They cannot seem to connect actions with their emotional consequences (chapters 3 and 10).

#### INTERIM SUMMARY

**Biopsychology** (or **behavioural neuroscience**) examines the physical basis of psychological phenomena such as motivation, emotion and stress. Although different neural regions perform different functions, the neural circuits that underlie psychological events are distributed throughout the brain and cannot be 'found' in one location. At another boundary of psychology, cross-cultural investigation tries to distinguish universal psychological processes from those that are specific to particular cultures.

# 1.3 History of psychology

### LEARNING OUTCOME 1.3 Outline the history of psychology.

Questions about human nature, such as whether psychological attributes are the same everywhere, were once the province of philosophy. Early in the twentieth century, however, philosophers entered a period of intense self-doubt, wrestling with the limitations of what they could know about topics such as morality, justice and the nature of knowledge. At the same time, psychologists began to apply the methods and technologies of natural science to psychological questions. They reasoned that if physicists could discover the atom and industrialists could mass produce cars, psychological scientists could uncover basic laws of human and animal behaviour.

# Philosophical roots of psychological questions

The fact that psychology grew out of philosophy is important. Many issues at the heart of contemporary psychological research and controversy are classic philosophical questions. One of these is whether human action is the product of **free will** or **determinism**; that is, do we freely choose our actions or is our behaviour caused — determined — by things outside our control?

Champions of free will follow in the footsteps of seventeenth-century French philosopher René Descartes (1596–1650), who contended that human action follows from human intention — that people choose a course of action and act on it. Proponents of determinism, from the Greek philosopher Democritus onwards, assert that behaviour follows lawful patterns like everything else in the universe, from falling rocks to orbiting planets. Psychological determinists believe that physical forces determine the actions of humans and other animals — internally by genetic processes and externally by environmental events.

This debate has no easy resolution. Subjectively, we have the experience of free will. We could choose to stop writing — or you to stop reading — right now. Yet here we are, continuing into the next sentence. Why? What determined our decision to forge ahead? And how can mental processes exercise control over physical processes such as moving a pen or turning a page?



Philosopher René Descartes contended human action follows on from human intention; that is, people choose a course of action and act on it.

Humans are part of nature, like birds, plants and water. When we choose to move, our limbs exert a force that counters gravity and disturbs molecules of air. How can a non-material force — will — displace material forces? No-one has ever proposed a satisfactory solution to the **mind-body problem**, the question of how mental and physical events interact. However, psychological phenomena put the mind-body problem in a new light by drawing attention to the way psychological meaning can be transformed into mechanism (physiological events).

Psychologists do not tackle philosophical issues such as free will directly, but classic philosophical questions reverberate through many contemporary psychological discussions. Research into the genetics of personality and personality disturbances provides an intriguing, if disquieting, example. People with antisocial personality disorder have minimal conscience and a tendency towards aggressive or criminal

behaviour. In an initial psychiatric evaluation one man boasted that he had terrorised his former girlfriend for an hour by brandishing a knife and telling her in exquisite detail the ways he intended to slice her flesh. This man could undoubtedly have exercised his free will to continue or discontinue his behaviour at any moment and hence was morally (and legally) responsible for his acts. He knew what he was doing, he was not hearing voices commanding him to behave aggressively and he thoroughly enjoyed his victim's terror. A determinist, however, could offer an equally compelling case. Like many violent men, he was the son of violent, alcoholic parents who had beaten him severely as a child. Both physical abuse in childhood and parental alcoholism (which can exert both genetic and environmental influences) render an individual more likely to develop antisocial personality disorder (see Blair, Peschardt, Budhani, Mitchell, & Pine, 2006; Martens, 2000; Shi, Bureau, Easterbrooks, Zhao, & Lyons-Ruth, 2012). In the immediate moment, perhaps, he had free will, but over the long run, he may have had no choice but to be the person he was.

### **APPLY AND DISCUSS**

In 1996, Martin Bryant shot dead 35 people at Port Arthur in Tasmania. Mental health professionals who evaluated Bryant testified that he was of limited intellectual ability, had severe developmental problems and suffered a significant personality disorder. In 2012, James Holmes shot dead 12 people and wounded 58 others at the midnight screening of the new *Batman* film at a cinema in Colorado in the United States. He was described variously as intellectually gifted and socially isolated in media reports at the time. He won a university scholarship to complete his undergraduate degree in neuroscience, although was withdrawing from his doctoral studies when he undertook the attack. A psychiatrist who had recently treated him had reported to police that he was dangerous approximately one month prior to the attacks.

- Were Bryant and Holmes responsible for their actions?
- Was one any less responsible than the other?
- Was either more responsible than a person who has a heart attack while driving and consequently kills a pedestrian? If so, why?

Other philosophical questions frame contemporary psychological theory and research. Many, such as free will versus determinism, take the apparent form of choices between polar opposites, neither of which can be entirely true. Does human behaviour reflect nature (biology) or nurture (environmental influence)? Does knowledge come from observing the world or from thinking about it? Several of these fundamental questions are summarised in table 1.1.

| TABLE 1.1 | Philosophical issues and psychological questions |
|-----------|--|
|-----------|--|

| Philosophical issue  | Examples of contemporary psychological questions  |
|--|---|
| Free will versus determinism: Do people make free choices or do forces outside their control determine their actions?                          | What causes patients with antisocial personality disorder to produce criminal behaviour?  |
| Nature versus nurture: To what extent do<br>psychological processes reflect biological or<br>environmental influences?                         | To what extent is intelligence inherited, and how do genes and environment interact to influence intellectual functioning?  |
| Rationalism versus empiricism: To what extent does knowledge about the world come from observation and experience or from logic and reasoning? | How do children come to understand that other people have thoughts and feelings?  |
| <i>Reason versus emotion:</i> To what extent are people guided by their knowledge or by their feelings (and to what extent should they be)?    | Should people choose their mates based on 'gut'<br>feelings, or should they carefully weigh a potential<br>partner's costs and benefits if they want to have a<br>happy, long-lasting marriage? |
|  | (continued)   |

(continued)